

We wish to welcome you in the best of circumstances whilst respecting the security and hygiene measures required due to the current sanitary crisis. Here we give you the answers to some frequently asked questions.

Do I have to wear a mask ?

As soon as you enter La Cité Miroir, you must wear a mask for the entire duration of the show, conference or visit, as well as during your movements within the building and until you leave. We ask you to please bring your own personal mask.

What have you put in place to welcome me ?

- Markings on the floor enable you to circulate whilst keeping the appropriate physical distance.
- Hydroalcoholic gel is available at the entrance to the different areas and rooms.
- The sanitary facilities are cleaned regularly and hand sanitizer is at your disposal.
- Our staff disinfect the door handles regularly and after each occupation/activity.
- Our staff wear masks and/or are shielded by a protective screen.

Are the cloakrooms available ?

Unfortunately, the cloakrooms are not available.

What is the situation with the tickets ?

- Reservations are mandatory for shows of the performing arts and are highly recommended for exhibitions and conferences. You can make your reservations by email (reservation@citemiroir.be) by telephone (04 230 70 50) or online via the website www.citemiroir.be.
- Please keep your tickets in hand (on your smartphone or printed by you) in order for them to be checked.

If I come for a conference or a show, what is the situation for the Francisco Ferrer hall ?

- The capacity of the Francisco Ferrer hall (usually 260 seats) is limited to 135 seats.
- An empty seat will be kept between each spectator bubble.
- Staff will be present to remind visitors, if necessary, to maintain the appropriate physical distance.
- The exit of the hall will be executed in rows and through the three exit doors in order to avoid groupings.

And what about the other rooms ?

The other halls and rooms are equipped with chairs that are not fixed to the floor. We will therefore place the chairs at a distance of 1 meter before the public arrives. Access to the different halls and rooms also enables visitors to maintain the appropriate physical distance.

How do I plan my visit to an exhibition ?

- Reservations are highly recommended for both temporary and permanent exhibitions.
- Time slots with limited capacity are offered to you.

What if I feel unwell ?

If you feel unwell or if you have a fever, we ask you to please stay at home to protect yourself as well as others.

I have another question but I can't find the answer here...
Contact us ! Our reception team will be happy to answer you.

We look forward to seeing you again.
La Cité Miroir team